

Index

- A**
advertisement **53, 61 f.**, 64, 68, 83, 91, 108, 245, 265, **268 f.**, **334 f.**, 343, 341, 524, 528, **534, 536**, 540 f., **567–569**, 572–574, 580.
Africa 439, 441–443, **464–471**
age appropriate design code (AADC) 336 f.
AIQ 332 f.
algorithmic transparency 56, 391
amplification of content **108**, 452, 510, 524, 574
anti-fake news law 435, 439, 549 f.
antitrust 49, 67, **104**, 111, 114, 218
authors' rights 236, **246–253**, 422, **425 f.**, 542 f.
- B**
BBC 552
big data 173, 175 f., 201, **206 f.**, 282, 315, **331**, 351, **358–363**
big tech 49, 114, 151, 174–176, 187 f., 200 f., 207, 569 f.
Bill C-10 291 f., **303–305**, **307–323**, 373, 379, 384
Bill C-36 369, **395–398**, 400
bots 64, 219, **267**, 269, 285, 391, 394, **536, 569**
broadcasting 131 f., 266, **280–287**, **291–323**, 373, 374, 379, 566, 575
bundling benefits 306
- C**
California Consumer Privacy Act 376
Cambridge Analytica **330–333**, 436, 512
Canada 291–323, 367–407
Canadian Commission of Democratic Expression 369, 378, 381, 389 f., **392–397**
Canada's Broadcasting Act **291–323**, 373
censorship 26, 43, 93, 106, 153, 183, 242, 254, 419, 430, 446 f., **451–456**, 467, 470, 551, 554–556
chilling effect 225, 372, 478 f., 485
China **168–184**, 200 f., 211, 582
chinese platforms 167 f., **172–174**, **180–184**
choice architecture 77, 82, 94
Christchurch 368, 452
citizen **187–192**, **196–199**, 282 f., 359 f., **389–391**, **398–404**
co-regulation 187, 203, 297 f., 220–222, **579–581**
Code of Practice on Disinformation 16 f., 74, **531–541**
communication platforms 30 f., 34 f., 42, **47–51**, **53–66**, 71, 88–92, 112 f., 121, 182 f., 216–221, 234–236, 279, 384–387, 399, 439, 510–512, 551, **565–582**
community standards 28, 39, **56–59**, 146–147, **154–157**, 160, 271–273, **276–278**, **423–428**, 453
competition 48–50, 67 f., 100–106, **111–115**, **123–125**, 141 f., 202 f., 280, 306–308, **338–344**, 478, 581
compliance approach 417–420
consultation paper 297, 381, 389, **398 f.**
consumer **119–141**, 177, 187 f., **245**, **338–344**, 536
consumer protection 106–109, **119–142**, 177, 188, 205–207, 245, **341–344**, 376
consumer-friendly approach 119–142
content governance 25 f., 34, 42, 393, **433–447**, 569
content moderation 25 f., 27, **52–71**, 145, **148–161**, 234, **270 f.**, **276–278**, **434–440**, **453–458**, **510–514**, 544

- content regulation 26, 29, 37, 77,
415–418, 420, 429 f., 453, 576, 581 f.
- contract law 56, **154–161**
- copyright **233–236, 246–256**, 306,
371 f.
- copyright retransmission rules 306
- coronavirus 62, 199, 263–266, 280,
434 f., 514, 575
- COVID-19 *see coronavirus*
- criminal justice 377 f., 473, **479–486**
- criminal law 86–88, 242 f., 273–275,
371, **377–379**, 400, 428–429, 454–
455, **473–486, 501–504**, 571 f.
- criminalizing 479_486
- CRTC **292–321**, 372 f., 379, 384 f.
- culture 210, 216 f., 250 f., 298–303,
475
- custodial services 112
- cyber bullying 82, 198, 476
- cyber hate 82, 489
- D**
- data access **64 f., 67–71, 112–115**, 173,
340 f., **351–363**
- data portability 69, 99, **111–115**
- data protection 67, 73 f., 113, 179,
187, 200, **205–207, 240 f., 329–350**,
351–363, 427–429
- democratic expression **369–407**, 454,
467 f., **473–475**, 480
- democratic expression online *see*
democratic expression
- democracy 47–49, 75, 180, 184, 212,
218, 228–230, 250, 382 f., 389, 464–
471, 573 f.
- depersonalization 362 f.
- design 47 f., 57 f., **63–71, 77, 82–85**,
89–94, 114, 219, 267 f., **270–273**,
286 f., 329 f., 336 f., 344–350, 577
- design code 336–341
- design specifications 47 f., 57, 63–71,
270–273
- digital advertisers 245, 334
- digital markets **47–53**, 103 f., 111–
113, **338–341**
- digital Markets Act 36 f., 47–53, 67,
70 f., 113, 566
- digital markets unit 338–340
- digital news portals 228,
- digital platform regulation 27, 36 f.,
47–53, 57–67, 70 f., 111–113, 184,
187–208, 215–229, 234 f., 245 f.,
263–287, 329–350, 391, 401, 511,
531–535, 550 f., 565 f., 575–582
- digital Services Act 27 f., 43, 47–65,
70 f., 102, 109 f., 270, 279, 286, 430,
486, 537, 566, 570 f., 577, 579–581
- disinfodemic 433, **509–511**
- disinformation 62 f., 74, 92 f., 102,
114–116, 168–170, 180 f., 267–270,
277–280, 389, 419, 435–447, 509–
528, 531–545, 549–560, 573–582
- disinformation campaigns 167–170,
180
- disinformation monitoring pro-
gramme 541
- distribution 298 f., 306 f., 373, 378 f.,
528, 581 f.
- domestic boundaries 438
- due diligence 47, 63 f., 224 f., **266 f.**,
286, 331, 577–580
- duties 25–44, 85 f., 150, 192–195,
346–348
- duty of care 43, **77–95**, 112, 346–348,
502–504, **576–581**
- duty to act responsibly 379, 392 f.,
400
- duty to cooperate 428–430
- duty to report 348, **383, 428–430**
- E**
- E-Commerce Directive 27, 49, 75,
110, 511
- economic rights 66, 247, 277
- ecosystem 136, 174, 219, 235, 282,
528, 533, 541, 572, 582
- e-courts 391
- EDMO 532, 537–540
- election 25, 49, 64, 99–101, 168–170,
180–184, 198–200, 268–271, 300–
303, 332 f., 369, 416, 442 f., **509–528**,
533, 552–560, 573
- employer 85–87, **489–504**
- employers' responsibility 489–504
- entry barriers 111, 138, 543, 567 f.
- e-tribunal 394 f.

- EU 37 f., 44, 47–71, 78 f., 110–115, 130–142, 151 f., **168–184**, **282–287**, 317–322, 473–486, 491, 502, 510–514, **531–545**, 574–582
- EU law 47–76
- Europe *see* EU
- European Union *see* EU
- F**
- Facebook 31–44, 49–71, 83 f., 103, 108–113, 119–125, 132 f., 138–142, **145–161**, 172–181, 200 f., 216, 235, 264–283, 331–334, 340–342, 384–406, 416, **423–430**, 438–443, 453, **510–528**, 557 f., 570
- Facebook's Oversight Board 38 f., **145–161**, 386, 394, 406
- fake news 81, 100, 188, 198 f., 276, 283, 384, 419, 439, 533, 536, **550–560**, 575
- Federal Office of Justice 275, 424, **428**
- federated protocols 122 f., 128 f.
- filter bubbles 84, 283, 380
- filter systems 254, 270–273
- filtering 224, 254, 263, **273–279**, 373, 376, 383, 568
- fine 177, 331–334, 397, 403, 421–428, 439
- Finland 474–486, 489–504
- foreign investment restrictions 306, 309
- free speech 114, 184, 195, 214–225, 242–244, 295, 393, 440–442, 447 f., 451–471, 475, 479,
- freedom of expression 25–33, 50, 64, 89, 92 f., 151–161, 192, 197, 199, 222, 238–256, 274–277, 291 f., 323, 348, 389, 417, 426, 435, 442–447, **451–471**, 473–486, 502, 532, 543–545, 549–551, 570–579
- freedom of speech 148–161, 223, 228, 554
- freedom of the press 154, 370, 532
- Freiwillige Selbstkontrolle Multimedia-Dienste (FSM) **274–276**, 422 f.
- G**
- GAFAM 167–184
- GDPR 50, 58, 74, 93, 113, 126, 168, 173, 179 f., 330–350, 358 f., 391
- general basic data 357
- general personal data *see* *General basic data*
- geopolitics 167–174
- Germany 30, 49, 60, 130, 138–142, 168, **263–287**, 319, 371, 383, 415 f., 430, 439–441, 463 f., 473 f., 531, 558, 578
- global disinfodemic 509 f.
- global market 37, 167–174
- global platforms 470–472
- global south 433
- Good Samaritan Clause 106
- Google 36, 51, 76, 103 f., 113, 118, 172, 175–180, 199–207, 238–240, 264, 279, 282, 287, 341, 382, 387 f., 390, 406, **510–528**, 532, 536, 540
- guidance 65, 87 f., 92 f., 140, 147 f., 281, 294, 332, 343, 348, 396, 398, 457–460, 493–495, 425 f., 532–545, 574, 582
- H**
- harassment 107, 155, 346, 368, 436, 476–479, **496–504**,
- hard approach 187 f.
- hate speech 26, 31–34, 47–50, 78, 82, 99 f., 152–155, 168, 187–200, 205, 208, 216, 236, 244 f., 272–277, 367–407, 415–430, 433–447, 451–471, 473–486, 489–504, 531, 558, 571–578
- hate speech regulation 188, 193, 489–504
- homosexuality 462, 467
- horizontal effect 25, 28, 30–32, 38–44
- horizontal effect of human rights 25, 28, 30, **38–44**
- hosting privilege 109 f.
- human rights 25–30, 33, 37–44, 89, 148–161, 183, 191–197, 206–208, 224, 241–244, 255, 276, 371–377, 381–383, 395–398, 405, 442–447, **451–471**, 473–486, 543, 553, 572 f.,

- I**
ICO 330–342
illegal content 26–44, 52–71, 106,
114, 188, 273, 346 f., 373, 385, 401,
415–427, 452, 455, 510 f., 558, 571 f.,
577, 580
immunity 26, 30, 34, 79 f., 92, **106–**
115, 217, 264, 346, 380, 577
India **215–229**, 441–443, 448–452,
555, 578
infiltration 182 f.
information disorder 99 f., 535
information intervention 436, 445–
447
intellectual property 92–94, 107, 236,
240, **246–249**, 255, 307, **314 f.**, 355,
511,
Intermediary Guidelines and Digital
Media Ethics Code 215–229
intermediary liability 219, 222, **236–**
238, 454 f.
intermediary rules 223
International Covenant on Civil and
Political Rights (ICCPR) 43, 405,
444, **455–471**
internet shutdowns 218, **443 f.**
internet streaming 305–308, 311, 317
interoperability 37, 69, 99, **111–115**,
119–142, 340, 578
interoperability and its legal possibili-
ties under EU law 119
Interstate Media Treaty 263, **265–279**,
285 f.
intervention 29, 138 f., 225, 294, 301,
340 f., 392, **428, 433, 436, 444–447**,
540
IP policy 314
ISP 79, **372**
- J**
Japan 170, **187–213**, 578
Journalism Trust Initiative 542
journalistic standards 266 f.
- K**
Key Performance Indicators
(KPIs) 533, 538 f., 545
- L**
Latin America **233–256**
legal approach 351–363
legislative initiative **47–76**
liability 26 f., 36, **77–81**, 90, 99 f.,
104–115, 147, 195, 217, 219, 222,
224 f., **236–242**, 333, 348 f., 354, 361,
372, 379 f., 384–386, 395, 453–455,
483 f., 504, 511 f., 531, 544, 557, 577,
579, 588
liability privilege 109 f.
limitation 104, 108, 195, 236, 248
limitation and content filtering 254–
256, 376
local news 99 f., **102–105**, 114 f., 522
local news subsidies 99
lock-in effects 111, 120, 124, 203
- M**
market regulation 71; 576
media law 18; 20; 31; 48-50; 63; 74;
263-364; 263-289
media pluralism **531-547**
Media Pluralism Monitor **531-547**
Merkel 274-276
Merkel regime case 274-276
messenger services 51; 62; **119-143**;
418-419
microtargeting 269
misinformation 62; 83; 92; 101;
198-199; 216-219; 229; 264; 286;
320; 347; 400; 440; 442; 516; 522;
524; 535; 541; 544; 549; 550-551;
556-560
models **25-163; 565-584**
monetization of content **108**
multiplicity 264; 349
must-carry regulations 306
- N**
national security **167-185**; 348; 436;
442; 444
NDP **382-383**
Netflix 180; 223; 279; 282; 287; 291;
295-322
network economy 304
NetzDG, see *Netzwerkdurchsetzungs-*
gesetz

- Netzwerkdurchsetzungsgesetz 30; 58;
168; 270; 273-279; 285-286; 371;
383; 392; 401; **415-432**; 439;
452-453; 455; 531; 558
- news aggregators 103-104; 301
- news desert 103
- Nigeria 440; 550
- notice and takedown 13; 27; 58; 110;
234; 367; 372; 379; 383; 386-388;
392; 395
- O**
- occupational safety and health
489-506
- Ofcom 80; 92; 338; **345-349**; 575; 579;
581
- Online Communication Services (OC-
Ss) **399-405**
- online dispute resolution 367; 386;
388-389; 394; 404
- online harms 16; 77; 329; 344-345;
349; 388; 392; 453; 572; 581
- online harms white paper (OHWP)
344-345
- online hate 20; 188; 193; 199; **367-413**;
433-440; 446-447; 459; 470; 473;
489-490
- online safety 329; 349; 377; 581
- online shaming **473-487**;
- online speech 145; 369; 385; 406; 425;
433-438; 442; 444; 447; 510; 515
- OSHA **489-506**
- OTT 121; 130; 142; 180-181; 222; 228;
295-296
- overblocking 415; **421-422**; 424-425
- Oversight Board 18; 38-39; **145-163**;
386; 394; 402; 404-406; 416
- Over-the-top providers 121; 130; 142;
180-181; 222; 228; 295-296
- P**
- payment data 356
- payment system 316
- paywalls 103-104
- People's Republic of China 18;
167-185; 200-201; 211; 582
- personal data 19; 67; 73; 124-126;
132; 141; 152; 179; 187-188; 200;
205-207; 236; 240-241; 268; 331-332;
335; 337; 340; **351-364**; 390-391;
404; 568-570
- personal data in the public domain
360-363
- personal data protection 179; 187;
200; 205-206; 240; 358
- platform accountability **99-117**
- platform governance **167-185**; 367;
393; **433-450**
- platform information disorders **99-117**
- platform power 512
- platform regulation 18; 20; **25-163**;
187-213; **215-231**; 367; 415; 511;
531; 551
- platform responses **509-530**
- platform unaccountability 43-44; 513
- “platformization” **451-471**;
- platforms 14-20; **25-163**; **329-350**;
367-506; **531-547**; **565-584**
- policy developments **99-117**; 329
- portable computing devices 218
- prejudicial 462-466; 469-470; 554
- PriceWaterhouseCoopers report **310**
- principles of criminal law 473
- privacy policy 354
- privacy protection 187
- propaganda 212; 216; 219; 378; 382;
396; 466
- Protection Against Online Falsehoods
and Misinformation Act POFMA
551-560
- public European space 263
- public infrastructure 172
- public service broadcaster 263-265;
280
- Q**
- QAnon 264; 517; 519; 526
- R**
- recommendation systems 53; **57-58**;
64-65; 70; 263; 270-273; 279; 532;
534
- recommender system 47; 55; 91; 286;
513; 542; 580

- regulation **25-163**; **187-364**; **489-506**;
549-563
 regulation of content **233-259**
 regulatory responses 20; 404; **565-584**
 Republic of China 18; **167-185**;
 200-201; 211; 582
 Republic of Finland **489-506**
 Republic of India 18; **215-231**; 441;
 443; 452; 555; 578
 Republic of Singapore 20; 170;
 438-439; **549-563**; 578
 Republic of South Africa 20; 433; 451;
 456; 464-471
 right to private life 473-475
 rights **25-45**; **145-163**; **233-259**
 risk assessment 40; 43; 47; 63-64; 77;
 85; **89-94**; 347-348; 394; 577
 risk mitigation 47; 64-66
 risk of hate speech at work **489-506**
 Russia *see Russian Federation*
 Russian Federation 17; 19; 211;
351-364; 452; 462-463; 576; 582
 Rwanda 436; 445
- S**
- safe harbour 104; 221; 224-225
 safety 31; 61-64; 77; 81; 85-86; 151;
 155; 329; 345; 347-349; 368; 395;
 399-402; 416; 460-461; **489-506**; 554;
 573; 577; 579; 581
 safety measure **489-506**
 SCL **332-333**
 Section 230 Reform 13; 34; **99-117**;
 106; 236; 378-379; 511
 security safeguards 377
 self-regulation 16-17; 27; 39; 92; 145;
 173; 187-188; 195-197; 215; 221-222;
 266-267; 269; 274; 279; 345; 392;
 422; 430; 575; 578-579; 581
 sensitive personal data 351; 358-359
 shaming 442; **473-487**
 shareholder 171; 406
 shutdown 218; **433-450**
 significant social media intermediary
 215
 simultaneous substitution policies **305**
 Singapore 20; 170; 438-439; **549-563**;
 578
- social bots **267-268**; 269; 285; 569
 social media **77-97**; **215-259**; **351-364**
 social media councils 367; 388-389
 social media intermediary 215
 social media regulation 215; 233
 social networks 47; 49; 51; 71; 121;
 234-236; 246; 250; **263-289**; 351-352;
 355; 358; 360-362; **415-432**
 soft approach **187-213**
 South Africa 20; 433; 451; 456;
 464-471
 Stadium Ban Decision 426
 statutory duty **77-97**; 393
 statutory duty of care 18; 43 **77-97**;
 344-345; 388; 392
 strategic market status 339
 streaming 18; 250; 278; 281-282; 291;
 301; **303-319**
 supervisory 427-428; 501; 579; 581
 Systems Approach 18; **77-97**
- T**
- Taiwan 17-18; **167-185**; 200-201
 Taiwan-China relationship 167; 169
 targeted advertising 61; 83; 329
 tax incentive 104; 114
 TikTok 35; 51; 63; 174; 267; 320; 399;
 509-510; 514; 524-526; 532; 536;
 538; 540
 trade agreement 307; 371; 378; 385
 transparency 26; 28; 31; 49; 54-56;
 58; 61; 65; 89-90; 109-110; 114;
 127; 173; 180; 187; 202; 204; 207;
 245; 263; 269; 271-272; 274; 279;
 285-286; 302; 335; 337; 346-348;
 383; 391; 394; 401; 421; 423-425;
 427; 430; 442; 509; 511; 513; 528;
 533-534; 537-540; 542; 577; 580;
 trolls 574
 Twitter 16; 32; 35; 38; 51; 113; 196;
 216; 250; 267; 273; 382; 399; 416;
 440; 441; 452; 509-514; 523-527;
 532; 536; 555
- U**
- UK 18; 29; 43; **77-97**; **329-350**; 392;
 512; 526; 577-579; 581
 UN Security Council 445-446

United Kingdom 18; 29; 43; **77-97**;
329-350; 392; 512; 526; 577-579; 581
 United States of America 16; **99-117**;
 158; 201; 519; 522; 576; 578
 Universal Declaration of Human
 Rights (UNDHR) 444
 US 2020 Elections 509
 USA *see United States of America*
 US Digital Millennium Copyright Act
 372
 user behaviour 81; 83; 85; 94; 130
 user data 49; 112-113; 173; 351-352;
 355-356; 391; 512
 user generated content 88; 238; 251;
 312; 319-322; 379; 442; 452
 user-to-user service 346

V

very large communication platforms
47-76

video on demand 282; 318; 322
 VOD 282; 318; 322

W

White Paper on Online Harms 388;
 392
 work **367-413**; **489-506**
 World Health Organization (WHO)
 62; 510; 526

Y

Yle 575

Z

ZDF 275; 280; 282

