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Blockchain in Service Management and Service Research – Developing a Research Agenda and Managerial Implications

Marion Büttgen, Julia Dicenta, Kai Spohrer, Viswanath Venkatesh, Raji Raman, Hartmut Hoehle, Arne De Keyser, Cédric Verbeeck, Thijs J. Zwiienenberg, Kim Peiter Jørgensen, Roman Beck, Olivier Rikken, Marijn Janssen, Zenlin Kwee, and Fabian Schär

Working Conditions and Health of Leaders in Three Service Sectors

Franziska Pundt and Marcel Lück

Quality or Quantity? The Power of Expert Reviews in the Presence of Conflicting Aggregated Ratings

Anna Naujoks

When Do You Trust Your Doctor More? A Comparison between Korea to Germany

Su Jin Yang, Janice Hyungyoon Han, and Jae Il Kim

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